



Helping One Another in Times of Need.



2023 ANNUAL REPORT

Dear One Dublin Friends,

As we reflect on the past year, we are filled with gratitude for the incredible support from our cherished community. Your unwavering commitment has played a pivotal role in our success, and we want to express our heartfelt thanks.

In 2023, One Dublin embarked on an ambitious project that has truly transformed the landscape of our services. We successfully converted our warehouse storage space into a dynamic Community Free Shop, consolidating resources into a single, accessible location. This endeavor wouldn't have been possible without the generosity and dedication of community members like you.

Not only did we focus on enhancing our physical space, but we also expanded our impact beyond our immediate scope. Engaged in discussions with the nonprofit FESTA, we helped facilitate the implementation of a three-generation ESL program in Dublin. We conveyed the pressing need to have a location in Dublin and connected them with the appropriate individuals to bring this program to fruition.

Additionally, we are thrilled to announce the awarded grant of Salesforce, a cutting-edge, cloud-based CRM software system. This tool will revolutionize our ability to manage users, donors, contacts, volunteers, and more, allowing us to serve our community with greater impact. We are blessed to receive valuable assistance from volunteers at Cardinal Health, who are actively supporting us in the implementation process.

As we embark on 2024, we are excited about the possibilities that lie ahead. Your continued support empowers us to navigate new challenges and seize opportunities to enhance our impact. Together, we look forward to another year of serving our community with dedication and compassion.

Thank you once again for being an essential part of the One Dublin family. Here's to a year filled with growth, collaboration, and making a positive difference in the lives of those we serve.

Warm regards,



Heather Heins
Executive Director



April King
Board President

MISSION

INSPIRED BY GOD'S LOVE, ONE DUBLIN SHARES HOPE AND HELP WITH ONE ANOTHER IN TIMES OF NEED

BOARD AND STAFF

BOARD OF DIRECTORS

April King, President
Rachel Stine, Vice President
Beth Haab, Treasurer
Julie Fletcher, Founder
Andrea Laux, Spiritual Director
Liz Crawford
Suzanne Hicks
Denise Kestner
Joel Kretz
Sara O'Malley
Chris Ondrus
Rebecca Price
Tanya Rosier
Laura Troup
Linda Swearingen, Emeritus

Leadership

Executive Director
Heather Heins

Director of Free Shop Operations
Michele Monahan



"Collaboration with local nonprofits is important in fortifying our commitment to student well-being. Partnering with organizations, like One Dublin, empowers us to address diverse needs, creating a united front that fosters resilience, stability, and success for families in our community."

Chris Ondrus
Executive Director of Student Services
Dublin City Schools



Founding Story

One Dublin, formerly known as Welcome Warehouse, was founded in 2006. The nonprofit was formed after a small bible study read *40 Days of Community* by Rick Warren and was challenged to meet a need in the community and watch God multiply their efforts.

A guidance counselor (the sister of the group leader) and two nurses in the Dublin City School district asked if the small group would adopt a couple of their families in need for Christmas. They did; the following year, they served over a dozen families.

All the while, God was nudging them to do more, so they began to collect coats and furniture throughout the year. They quickly discovered significant needs within the community and were inspired to create connections and opportunities to help one another. The first year the organization became an official 501(c)(3), they served 50 families.

One Dublin was formed out of this and, after 17 years, continues to impact the community with expanded programs and services that help families who are temporarily in need.

Who We Serve



One Dublin offers support to individuals of all ages who are temporarily in need and reside within the Dublin City School district's footprint.

The amazing schools, beautiful neighborhoods and diverse population make Dublin a great place to live. But it's the kind, generous and tight-knit community that makes it one of the very best places to call home.

Even still, we aren't immune to the challenges facing our society today. At any moment, we might experience a sudden job loss, a health crisis, or an unplanned disruption to our everyday lives that may leave us temporarily in need.

That's where our amazing community comes in. Being One Dublin means we'll never let our neighbors struggle alone. Our job is simple: To help one another in times of need. With the help of the community, we can ensure basic needs are met with compassion and dignity.

School District Profile

- 9th largest district in the state
- Spans across 47 square miles
- Crosses three counties: Franklin, Delaware, and Union counties
- 24 schools in operation; 3 high schools, 5 middle schools, 15 elementary schools, and a centralized preschool
- Enrollment of more than 16,000 students
- 40% of the students live outside the city of Dublin
- Of the 10 largest districts in the state, Dublin City School District's minority population of 33.4% trails only the large urban communities of Cleveland, Cincinnati, Columbus, Akron and Toledo
- More than 1,200 ELL (English Language Learners) speaking more than 70 different languages from 100 different countries
- The District has the third-highest immigrant population in the state and the sixth-highest population of English Language Learners in Ohio
- 21% of students qualify for free and reduced lunch based on eligibility



Caring Takes Many Forms

We are not immune to the challenges our society faces. The impacts of inflation, job loss, and various other factors have disrupted the daily lives of many.

In the face of these challenges, some families find themselves grappling with difficult decisions. They must weigh whether to prioritize paying their bills on time or taking their sick child to the doctor.

Embracing the spirit of One Dublin our exceptional community never allows our neighbors to face struggles alone. Our objective is straightforward: to support one another during times of need. With the collaborative efforts of the community, we can ensure that basic needs are met with empathy and respect. Together, we will forge a more optimistic future.



1,139

Volunteers



3,571

Volunteer Hours



\$110,873

Volunteer Impact*



251

Volunteer Opportunities



114

Community Partners



\$470,011

In-Kind Donations

*The Independent Sector sets the average value of a volunteer hour at \$31.80

Record Impact:

Over 5,964

Individuals Impacted by One Dublin's Services

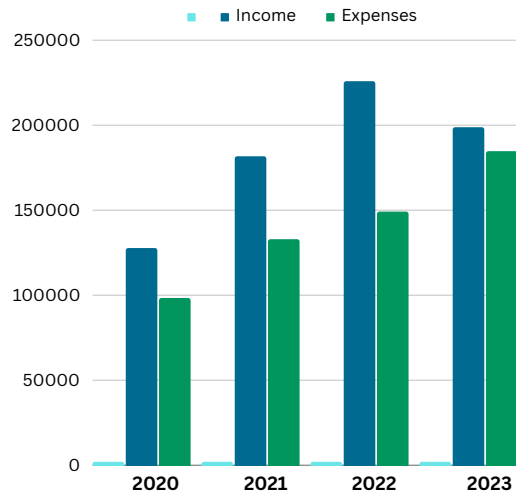
- 1** **Emergency Household Assistance**
 Keeps families afloat with direct bill payment
\$54,987.65 distributed
- 2** **Clothing Free Shop**
 Provides like-new, in-style clothing and essentials for families
19,020 items distributed
- 3** **Mattress Program**
 Provides beds to ensure no one sleeps on the floor
526 mattresses & bedding donated
- 4** **Back to School Celebration**
 Makes sure students have the supplies for a successful year
763 student students
- 5** **Adopt-A-Family**
 Connects sponsors to families to make the holiday season bright
606 children and 48 seniors
- 6** **Connections to Other Organizations**
 Puts families in touch with organizations beyond our scope
112 people impacted
- 7** **Spiritual Support**
 Offers prayer, fellowship, and support to people of all faiths
Over 251 people asked for prayer requests in 2023

Financial Report

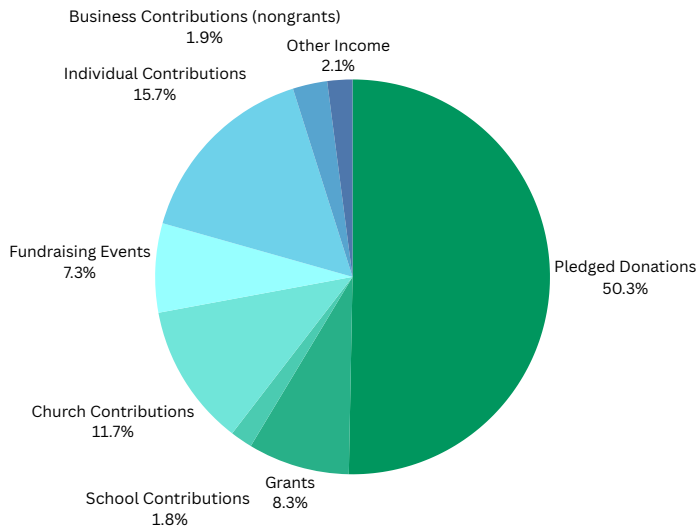
INCOME AND EXPENSES

With the generous support of the community, One Dublin can address increasing needs and persist in our mission of offering hope and assistance during challenging times. We take pride in being responsible stewards and are dedicated to shaping a brighter, more hopeful future.

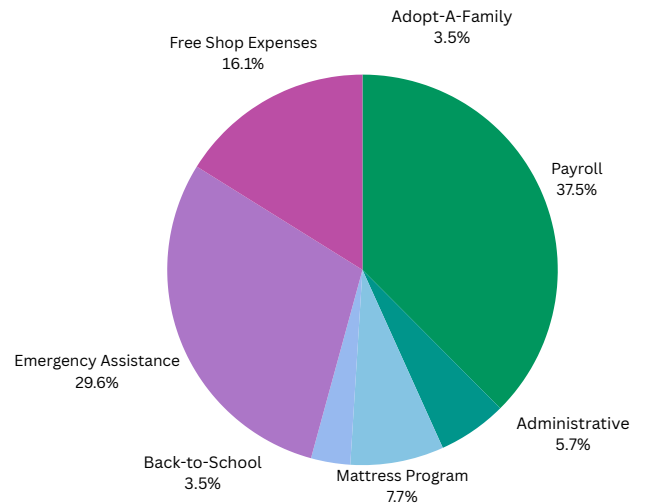
In 2023, One Dublin undertook a significant project by transforming its warehouse storage space into a community free shop, consolidating resources into a single location. Notable upgrades were implemented as part of this initiative.



2023 INCOME AND EXPENSES



TOTAL INCOME



TOTAL EXPENSE

Program Growth

Over the past four years, we have experienced substantial growth across our programs. This positive trend is a testament to our commitment to excellence and the impactful outcomes achieved through our initiatives. It reflects the collective dedication of our team, the support of our stakeholders, and the effectiveness of our strategies. We remain steadfast in our mission, sharing help and hope with one another in times of need, ensuring a positive impact on the Dublin community.



Program	2020	2021	2022	2023	% Increase from 2020-2023
Emergency Assistance	\$29,071	\$40,614	\$40,749	\$54,988	89%
Back-to-School	575 students	578 students	783 students	763 students	33%
Free Shop	11,704 items	12,051 items	14,683 items	19,020 items	62%
Mattress Program	288 beds & bedding	434 beds & bedding	556 beds & bedding	407 beds & bedding (closed 2 months)	41%
Adopt-A-Family/Senior	594 children	510 children	563 children 49 seniors	606 children 48 seniors	10%



BUSINESS SPOTLIGHT

Civista Bank: Strengthening Communities Through Commitment to Nonprofits Such As One Dublin

One Dublin is profoundly thankful for Civista's unwavering partnership, as their steadfast commitment and support have played a pivotal role in empowering us to address the diverse needs of our community, ensuring a brighter future for all.

In an era where corporate responsibility is integral, Civista Bank stands out as a beacon of commitment to community well-being. At the heart of their mission lies a profound understanding of the significance of building strong, resilient communities. As evident from their diverse support for economic, educational, cultural, and health and human service initiatives, Civista Bank is more than just a financial institution; it is a dedicated partner.

Civista's commitment to the community is not a mere corporate slogan but a driving force embedded in their mission. "To improve the financial lives of our customers, employees, and shareholders, to make a difference in the communities that we serve" is not just a statement but a guiding principle that echoes in every initiative they undertake.

Through their partnership with One Dublin, Civista has become an instrumental force in supporting families facing unplanned disruptions. What sets Civista Bank apart is not just the financial support they provide but the genuine engagement with the community. Their involvement goes beyond transactions and balance sheets; it is about understanding the unique needs of the people they serve and actively participating in initiatives that enhance the quality of life for everyone involved.

With employees at 43 locations, Civista Bank works hand-in-hand with local organizations, like One Dublin, to make a difference serving communities. As we look ahead, we can be confident that Civista Bank will continue to be a driving force in making a positive and lasting impact in the communities they serve.

Our Incredible Volunteers

At One Dublin, a cornerstone of our mission is the incredible dedication of our volunteers. They are the center of our organization, allowing us to directly impact the lives of countless individuals and families in our Dublin community through essential programs and services.

In 2023, One Dublin facilitated 251 volunteer opportunities, engaging over 1,135 volunteers who generously donated their time and talent to make a difference. Every individual, from professionals seeking to share their expertise to students fulfilling service requirements, and passionate retirees looking for meaningful engagement, brought unique perspectives and invaluable contributions to our community-focused efforts.

Their diverse skills and unwavering commitment made a difference in our community:

- **Empowering families in need:** Providing essential resources, volunteers ensured stability and comfort allowing families in crisis to focus on other important aspects of their lives.
- **Offering hope in times of crisis:** During unplanned emergencies, volunteers provided crucial support and resources, bringing hope and reassurance to individuals and families facing challenging circumstances.
- **Building compassion and connection:** Throughout the year, they extended compassion and care to neighbors experiencing difficult times, demonstrating the power of community and making a significant emotional impact.

The spirit of volunteerism embodied by these individuals truly empowers One Dublin to fulfill its mission. We are immensely grateful for their commitment, compassion, and tireless efforts that make a tangible difference in the lives of our neighbors.

Together, we can build a stronger, more vibrant Dublin community.



Major Supporters

We extend heartfelt thanks to our major supporters whose unwavering dedication has been pivotal to our success this year. Their generosity has empowered our mission and driven positive outcomes.



Brent & Elizabeth Crawford

Todd & April King



Our community can only thrive when every family has what they need to succeed. Thankfully, when you are part of a community that cares as much as ours, help is just next door.

One Dublin
6305 Brand Road
Dublin, OH 43016
614.726.6958
www.one-dublin.org



One Dublin is a charitable 501(c)(3) organization.
Federal Tax ID (EIN): 43-2108808